

## HIDEAWAY CONCELO® 10 YEAR RESIDENTIAL WARRANTY:



Hideaway Concelo bins, manufactured by Kitchen King® Limited, a New Zealand registered company, are covered by a warranty which gives the original purchaser protection against defective or faulty manufacture.

Should the Hideaway Concelo unit (Product) become defective in the first 10 years since its initial purchase for use in a residential building, Kitchen King Limited (Kitchen King) will, at its discretion, repair or supply replacement parts without cost.

### This warranty does not cover:

- any Product which was not installed in accordance with the "Installation Instructions".
- any Product which has not been maintained or cared for in accordance with the "Care and Maintenance Instructions" supplied with the Product at time of purchase.
- any Product which has been exposed to loads in excess of specifications, damages caused by accident, alteration, abuse or misuse or used for purposes other than that for which they are intended, or general "wear & tear".
- consequential or indirect loss, costs, liability or expenses of any kind.
- warranty claims made by anyone other than the original purchaser of the Product.

The above warranty is in addition to any imposed by law and in no way limits the purchaser's rights under any warranty imposed by law – no other additional warranties apply to the Product. Kitchen King reserves the right to reject any warranty claim in the event that it is determined by Kitchen King that any of the above circumstances giving rise to damage applies.

All Product must be shipped to Kitchen King or the local supplier for assessment. A duty of care is required that all Product shipped to Kitchen King are done so within a box or container that suitably protects the Product from further damage during shipping. All freight must be paid by the purchaser; freight will be reimbursed in the event of an accepted warranty claim.

**Proof of purchase must be supplied with the warranty claim.**

**If the Product is installed in a non-residential building, a 2 year warranty period applies.**

If a warranty claim is accepted, the cost of supplying replacement Product or parts, including the cost of shipping back to the purchaser and/or reimbursement for the freight paid by the purchaser in shipping the Products or parts to Kitchen King or the local supplier for assessment, will be covered by Kitchen King.

### ALL WARRANTY CLAIMS SHOULD BE SENT TO:

**Australia:** [hideawaybins.com.au](http://hideawaybins.com.au) [info@hideawaybins.co.nz](mailto:info@hideawaybins.co.nz) Freephone 1800 042 642

**New Zealand:** [hideawaybins.co.nz](http://hideawaybins.co.nz) [info@hideawaybins.co.nz](mailto:info@hideawaybins.co.nz) +64 9 426 7456



PATENT PENDING: [concelo.com/ip](http://concelo.com/ip)



## 10 YEAR RESIDENTIAL WARRANTY AND CARE AND MAINTENANCE INSTRUCTIONS

In this booklet you will find information on your **10 Year Residential Warranty (back page)** and the **Care and Maintenance Instructions (inside pages)** for your new Hideaway Concelo unit.

### INSTRUCTION VIDEOS:

To see instructions on how to remove, clean and reinstall your Hideaway Concelo unit and Active Lid, please scan the QR code:

[hideawaybins.co.nz/info/concelo-cleaning](http://hideawaybins.co.nz/info/concelo-cleaning)  
[hideawaybins.com.au/info/concelo-cleaning](http://hideawaybins.com.au/info/concelo-cleaning)



### STORAGE OF LID TOOL:

For waste bins only. Keep the Lid Tool stored safely for future use. You will need it to remove and install your Active Lid for cleaning. To store it, push the Lid Tool into the slot in the back of the left hand door bracket cover, and slide downwards.



### INSTALLER NOTE:

Please store the Concelo Lid Tool in the left hand door bracket cover, and leave these instructions inside the bin for the homeowner.

## CONCELO EASY CLEAN PARTS



### CONCELO WASTE BIN

1. Active Lid
2. Liner Holders
3. Buckets
4. Clip'n'Clean Trays



### CONCELO LAUNDRY

- A. Hamper
- B. Clip'n'Clean Tray

## CARE AND MAINTENANCE INSTRUCTIONS:

Your Hideaway ConceLO® unit has been designed so that key components can be easily removed for cleaning. YOU SHOULD CLEAN YOUR CONCELO® UNIT A MINIMUM OF EVERY 3 MONTHS.

### How to keep your Hideaway ConceLO unit clean:

- Remove the Easy Clean parts from your unit (see images above):
  - CONCELO WASTE BIN - Remove: 1. Active Lid, 2. Liner Holders, 3. Buckets, and 4. Clip'n'Clean Trays
  - CONCELO LAUNDRY HAMPER - Remove: A. Hamper and B. Clip'n'Clean Tray
- Use warm soapy water and a cloth to clean these parts.
- DO NOT WASH PLASTIC PARTS IN A DISHWASHER
- Avoid harsh abrasive cleaners.
- Once parts are clean and dry, fit all parts back into your unit.
- When cleaning other parts of your ConceLO unit, try to avoid getting the runners, door brackets and fixings wet. However, if this happens ensure you dry these parts well to avoid any risk of corrosion.

### Important information:

- Do not overfill your ConceLO waste bin or laundry hamper as contents could scratch the unit or cabinet.
- Refrain from pushing down on contents inside the buckets or hamper of your ConceLO unit as this creates extra pressure on the fixings inside your cabinet.
- Do not leave parts exposed to direct sunlight.

Replacement parts for your Hideaway ConceLO Bin can also be purchased online.

## HOW TO REMOVE, CLEAN AND REINSTALL YOUR ACTIVE LID USING YOUR LID TOOL (CONCELO WASTE BIN ONLY)

**NOTE:** The pictured Lid Tool is shown in mint so it is easier to see. Your actual Lid Tool is the black one provided.

These 4 steps are also illustrated in the instruction video, viewable by scanning the QR codes on the front page.

### ACTIVE LID REMOVAL:

This diagram shows how simple it is to remove your Active Lid using the supplied Lid Tool in two simple steps.

Use your Lid Tool to push the Lid Actuator Arm fully inwards. This will release the Active Lid for you to then pull out with your hand to remove from your bin unit (1) (2).

**TIP:** Leave the bucket in place while removing the lid.

### ACTIVE LID CLEANING:

Please refer to the Care and Maintenance Cleaning Instructions on the left for steps on how to easily wash your Active Lid.

### ACTIVE LID REINSTALL:

**NOTE:** For CR350-135D 1 x 35L models, the method for reinstalling the lid differs slightly. Please refer to instruction video for correct method.

Make sure your drawer/bin unit is pulled completely out of the cabinet so there is room to lie the lid on top of the bucket/s. The bin liner/s holder/s should also be in place on top of your bucket/s.

Slide your Lid Tool in the small gap between the front liner holder and the drawer front, near the centre (3).

Place the Active Lid on top of and in line with the bucket/s. The front of the Active Lid should sit against the Lid Tool and the hooks and arrows on the top of the Active Lid face towards the cabinet interior (4).

Now simply push the drawer completely closed and the Active Lid will reconnect itself to the bin mount inside the cabinet.

Gently pull your drawer back out to check the Active Lid is installed. Retrieve the Lid Tool.

That's it, you're done!

